# MINUTES OF THE GRANGER-HUNTER IMPROVEMENT DISTRICT STRATEGIC PLANNING MEETING

The Strategic Planning Meeting of the Board of Trustees of the Granger-Hunter Improvement District (GHID) was held Tuesday, June 20, 2023, at 8:06 A.M. at the District office located at 2888 S. 3600 W., West Valley City, Utah.

This meeting was conducted electronically in accordance with the Utah Open and Public Meetings Act (Utah Code Ann. (1953) §§ 52-4-1 et seq.) and Chapter 7.12 of the Administrative Policy and Procedures Manual ("Electronic Meetings").

#### **Trustees Present:**

Debra ArmstrongChairCorey RushtonTrusteeRoger NordgrenTrustee

### **Staff Members Present:**

Jason Helm General Manager/Treasurer

Todd Marti Assistant General Manager/District Engineer

Troy Stout Assistant General Manager/Chief Operating Officer

Michelle Ketchum Director of Administration
Dustin Martindale Director of Water Systems
Ricky Necaise Director of Wastewater
Victor Narteh Director of Engineering

Justin Gallegos Director of Information Technology

Austin Ballard Controller/Clerk

Dakota Cambruzzi Human Resource Manager

Kristy Johnson Executive Assistant

Brent Rose Legal Counsel – Clyde Snow & Sessions PC - Excused

**Guests:** 

Ryan Perry Water Quality Coordinator, GHID – Present during water quality presentation

Linda Waters Safety Coordinator, GHID – Present during safety presentation

A copy of the exhibits referred to in these minutes is attached and incorporated by this reference. The exhibits are also included in the official minute books maintained by Granger-Hunter Improvement District.

### CALL TO ORDER

At 8:06 A.M. Debra Armstrong called the meeting to order and recognized all those present.

### Customer Service Strategy

Michelle Ketchum presented some customer service strategies including property liens instead of service shutoffs, lobby hours changes, office restructure and the new state flag. - See Administrative Service report attached to these minutes for more details.

### **Conservation Strategy**

Jason Helm and Todd Marti presented the conservation strategy. Mr. Helm and Mr. Marti discussed the Jordan Valley Water Conservancy District (JVWC) contract, aquifer status, and water storage. – See Conservation Strategy report attached to these minutes for more details.

# Update on Master Plans/Funding and Capital Projects/Bonding/Rates

Todd Marti and Austin Ballard presented the 10-year capital and financial plan update which included discussions regarding grants and property taxes — See 10-Year Capital and Financial Plan Update attached to these minutes for more details.

# Water Quality and Regulations

Troy Stout, Dustin Martindale and Ryan Perry presented the water quality progress and updates. – See Water Quality Update attached to these minutes for more details.

# **Emergency Response Plan/Safety**

Ricky Necaise and Linda Waters presented the District's emergency response plan and safety program update. – See Emergency Response Plan Update attached to these minutes for more details.

## Human Resources Strategies

Dakota Cambruzzi discussed the District's Human Resource updates including talent acquisition, talent development, and talent engagement. – See Our Team – Talent Update attached to these minutes for more details.

# DEPARTMENT DISCUSSIONS

Fleet Program Management Ricky Necaise discussed the District's fleet program. – See Fleet Program attached to these minutes for more details.

# **Engineering Update**

Victor Narteh discussed the engineering update. – See Engineering Update attached to these minutes for more details.

### Leak Detection/Water Loss

Dustin Martindale discussed the leak detection program. – See 2021-2023 Leak Detection Presentation attached to these minutes for more details.

### Cybersecurity

The Cybersecurity presentation took place during a closed session within the regular scheduled board meeting.

#### **ADJOURNED**

Inasmuch as all agenda items have been satisfied, the meeting adjourned at 2:47 P.M.

Debra K. Armstrong, Chair

Selson F. Assurtson Austin/Ballard, Clerk